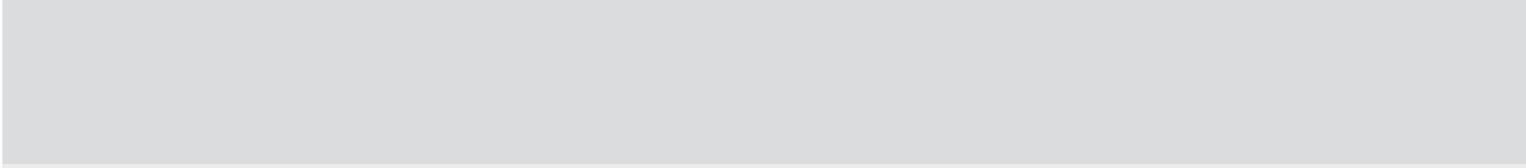


جاهزية  
JAHEZIYA

مدينة توازن للإسلامة والأمن وإدارة الكوارث  
Tawazun Safety Security and Disaster Management City

A TAWAZUN SUBSIDIARY







About Jaheziya	05
Vision and Mission	06
Multi-agency Operations, Cooperation and Coordination	10
Services and Capabilities	12
Tawazun Holding	18



## ABOUT JAHEZIYA

Jaheziya, the brand name for Tawazun Safety, Security and Disaster Management City stands for “readiness” or “preparedness”.

At Jaheziya, we provide technical, vocational and professional training for intra-agency, inter-agency and multi-agency operations in the fields of safety, security, emergency preparedness, and crisis/disaster management. Initiated by Tawazun, Jaheziya aims to offer training that will help build, sustain and enhance the UAE's capacity to protect communities, assets and vital infrastructure.

We launched Jaheziya with a view to be the preferred training facility in the region and beyond for the above mentioned fields. As a first step, we have remodeled and revived the existing Maritime and Onshore and Offshore Firefighting training facility and the aim is to progressively introduce over 35 programs/courses to satisfy the training requirements of stakeholders from industry and military. Training delivered will have the appropriate local and international accreditation and comply with the national and international standards acceptable to the stakeholder.

Effective crisis response operations rely heavily on interoperability between agencies/ organizations, processes, and technologies in the field. While information may exist within individual agencies/organizations, the key to successful emergency, crisis and disaster management is communication, multi-agency cooperation, and coordination.

At Jaheziya, our facilities serve as a platform to re-enact and recreate past incidents and perceived threats. Through scenario-based training of single and multiple events, we provide a unique experience which allows professionals from various agencies to cooperate, communicate and interact with their counterparts while performing the operations they were exclusively trained for.



## VISION

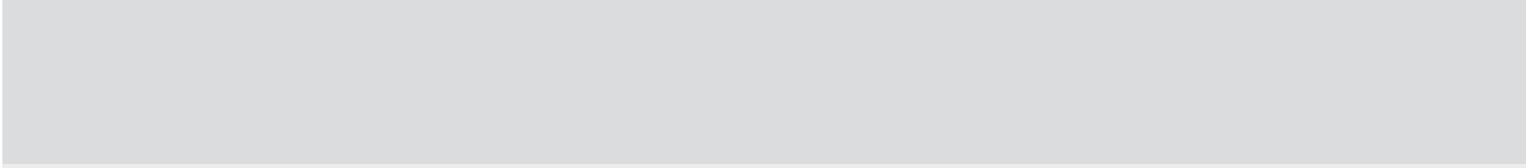
To be the leader in multi-agency training for emergency, crisis and disaster management.

## MISSION

For an organization with a scope as vast as ours, we are guided by a cluster of beliefs, objectives and motives. But as a summary, our multi-fold mission is to:

- Provide a world-class training experience in a future-proof environment that prepares and instills safety culture in professionals and communities, to be ever-ready, and resilient.
- Build and maintain strategic partnerships and foster relationships with stakeholders and other key national, regional, and international organizations.
- Design, develop, and deliver internationally recognized scenario-based programs for inter and intra-agency operations in safety, security, emergency preparedness, and management of crisis and disaster.
- Enhance the capacity and capability of all relevant agencies and responders to collectively coordinate, avert, mitigate, respond to, and recover effectively from any emergency, crisis or disaster.
- Facilitate R&D, experimentation and quality assurance to promote innovation and best practices.
- Attain and sustain the status of preferred multi-agency training hub.







# MULTI-AGENCY OPERATIONS, COOPERATION AND COORDINATION

As the challenges and dynamics of national security continue to evolve, emergency management agencies need to reinvent and recalibrate their delivery. Failure to integrate planning at the preliminary stage increases pressure on the military to expand its involvement in non-military tasks and jeopardize the overall success of an operation.

In most situations, multi-agency operations present a serious challenge to manage several aspects of a crisis at the same time, including public security/civil defense, military, political, humanitarian, diplomatic, social and economic. But at Jaheziya, we have engineered our service trajectory in a manner that allows us to swiftly meet any challenge, and benefit our stakeholders and clients by:

- Adherence to the national policy in emergency and crisis management
- Provision of comprehensive and realistic single and multiple scenario-based multi-agency training
- Enhancement of inter-agency co-operation and co-ordination
- Delivery of nationally and internationally accredited training programs and certifications
- Drawing on the expertise of individual organizations and universities
- Efficient training in safety, security, emergency preparedness and crisis and disaster management



# SERVICES & CAPABILITIES

## TRAINING PHILOSOPHY

Emergency situations come without a warning. But at Jaheziya, we equip organizations and individuals to respond effectively in multi-agency crisis situations. Our training modules provide a unique experience and emphasize on efficient working methods that can be easily pressed into service in an emergency, crisis or disaster situation.

Alongside curricula on the technical aspects, our training also focuses on areas of response and management with particular emphasis on single and multiple scenario-based multi-agency training on the mechanisms used before, during and after an emergency. We aim to set new benchmarks by our commitment to provide exceptional quality training and services.

At Jaheziya, we believe training is of national importance, given its nature and substance. Every government, quasi-government and private agency must regard it as a collective responsibility. The goal is successful national capacity building through harmonization of requirements, readiness to compromise and active participation.

## TRAINING METHODOLOGY

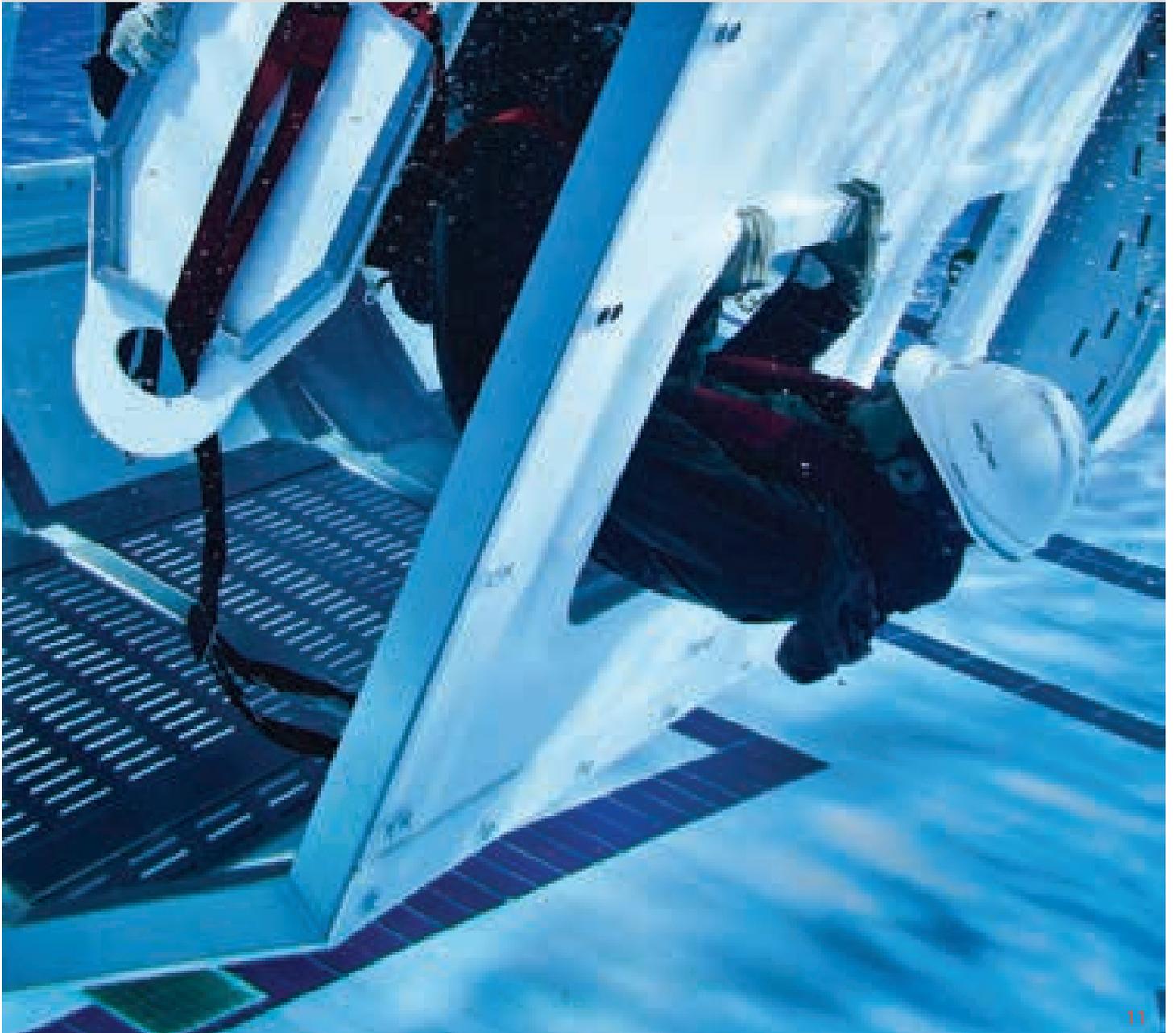
Preparing participants for real-world situations is vital. That's why at Jaheziya, we use proven, high quality, interactive sessions and impart practical techniques that can be swiftly applied in an emergency. Through the

deployment of numerous tools and settings, we provide a constantly challenging and innovative learning environment, featuring:

- Lectures and case studies
- Live and virtual scenario-based training
- Workshops and seminars
- Online training modules
- Self-assessment instruments
- Videos and role-plays
- Breakout sessions
- Group discussions

Thanks to the latest technology, we can provide customized training and consulting solutions to suit any industry sector or potential scenario with the help of training simulators, emulators, and props. Even more scenarios can be meshed into the training schedule to address unique requirements, business operations or real-life activities and risks.

The primary objective of our training suite is to provide participants with the knowledge, skills and understanding of emergency situations. Armed with theoretical expertise, they can then swing into effect and devise strategies that mitigate the impact on the agency or the organization's reputation, operability and liabilities.





# SERVICES & CAPABILITIES

## CURRENT TRAINING FACILITY

At TSSDMC, our modules are custom-designed, implemented and facilitated by some of the most seasoned and accomplished emergency management professionals. From our cutting-edge facility, we provide a vast array of training programs in various fields with new and innovative scenario-based multi-agency modules introduced on a regular basis.

- Fire-fighting
- Handling dangerous goods and hazardous materials
- Rescue and survival at sea
- Offshore and onshore safety
- First aid
- Health, safety and environment
- Others

## TRAINING TARGET GROUPS

The provision of training for officials or employees of governmental, quasi-governmental, and private agencies and organizations remains a priority at TSSDMC. We can enhance the capabilities of regional and international clients and condition them to address emergency situations with complete confidence. Here's a closer look at our target groups:

- Armed forces
- Police forces
- Civil defense agencies
- Ministries and municipalities
- Port authorities
- Transport authorities
- Health authorities
- Oil and gas, energy, construction and other industry sectors
- Nuclear and biological plants, and chemical factories
- Education councils, schools, colleges, higher education institutions, and R&D centers
- Humanitarian aid agencies
- Non-governmental organizations





## TAWAZUN HOLDING

Tawazun Holding, which was borne out of the long-established Tawazun Economic Council in 2007, was created to develop ventures through industrial partnerships and strategic investments that add value to the UAE's industrial manufacturing sector across a number of areas: defense and aerospace, automotive, munitions, metals and technology.

Tawazun has established itself as an active industrial investor both locally and internationally by partnering with a hand-picked selection of world-class market leaders to build skills, expertise, products and systems in the UAE. Its investment strategy is designed to drive change within the marketplace, while its aim is to inspire emerging companies by providing strong and consistent support to aid their future expansion.

With its unrelenting focus on economic diversification and sustainability, technology transfer and value addition, Tawazun is committed to supporting the development of the next generation of industrial leaders in the UAE. Tawazun invests heavily in its people by partnering with world-class academic institutions, creating pioneering training programs and ensuring that its people are armed with the skills to meet the needs of emerging industries in the UAE through its various training programs.